



Fee Table

Flight booking and information services

Air travel information* – no charge

The Travel & Concierge Service will provide comprehensive flight information on the following:

- Scheduled flight times
- Prices
- Connections

Air travel reservation – service charge: CHF 20 per booking

The Travel & Concierge Service will, where possible and if requested, advise on the best available rates for you to make scheduled flight reservations and book your tickets.

Hotel information and booking services (including short-term accommodations such as vacation apartments)

Hotel information* – no charge

The Travel & Concierge Service will provide you with advice and assistance for the reservation of hotels and other short-term accommodations in many locations worldwide.

Information will include:

- Standard accommodation services available
- Room rates and general tariffs
- Check-out times
- Location details

Hotel reservation – service charge: CHF 20 per booking

The Travel & Concierge Service will, where possible and if requested, advise on the best available options for you, and make a reservation on your behalf.

Car rental service

Car rental information* – no charge

The Travel & Concierge Service will provide you with advice and assistance for renting a car worldwide.

Information will include:

- Rental facility location
- Hours of business
- Collection and return information
- Vehicle classes available
- Rates for vehicle class and rental period
- Specific insurance requirements and rates where appropriate

Car rental reservation – service charge: CHF 20 per booking

The Travel & Concierge Service will, where possible and if requested, advise on the best available options for you, and make a reservation on your behalf.

Rail and ferry information service

Rail and ferry information service* – no charge

The Travel & Concierge Service will provide comprehensive rail and ferry information on the following:

- Scheduled rail and ferry times
- Prices where available
- Connections

Rail and ferry ticket booking – service charge: CHF 20 per booking

Private jet/helicopter/yacht charter

Private jet / helicopter / yacht charter – service charge: CHF 20 per booking

The Travel & Concierge Service will, where possible and if requested, advise on the best available options for you, and make a reservation on your behalf.

Comprehensive travel service

Travel service brokerage – service charge: CHF 20 per booking

The Travel & Concierge Service will assess your requirements, advise you and if required book flights, makes hotel reservations, etc.

Chauffeur-driven car service (includes limousine service and airport transfer service)

Chauffeur-driven car service – service charge: CHF 20 per booking

The Travel & Concierge Service can organize a chauffeur-driven car for airport transfers, meetings, and events or for the full duration of a trip.

Fee Table

Destination information and advice

Destination information and advice* – no charge

The Travel & Concierge Service will provide you with detailed destination information and advice in many locations worldwide individually tailored to your stated requirements and preferences. This information may include:

- Local entertainment, events, and festivals as well as local shopping
 - Sporting and leisure events
 - Places of historical and cultural interest
 - Activities for children
 - Local directions
 - Costs of attractions
 - Currency information
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* While the Bonviva Travel & Concierge Service makes every effort to ensure that all information provided is correct, neither the Bonviva Travel & Concierge Service nor the card issuer shall be liable for any errors as the information comes from external sources for which neither the Bonviva Travel & Concierge Service nor the card issuer is responsible.

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